



PROCESS

After providing a major copper producer with custom agglomerators, FEECO was selected to further support the project through [installation assistance](#).

Upon discovering that the FEECO Customer Service Team could also perform [tire and trunion wheel grinding](#) at a much faster rate, the customer switched from their previous provider.

FEECO Customer Service Engineers followed each grinding session with a [laser alignment](#) of the rotary drum, since grinding alters base conditions. In doing so, they were able to ensure that the drum was optimally positioned mechanically, promoting minimal wear on all components going forward.

FEECO has since become the company's preferred provider for the parts and service necessary to keep their agglomeration drums running in peak condition.

In addition to grinding and alignment services, the FEECO Customer Service Team also provided tire-mounting support, acquiring the new tire and supervising the tire replacement and mounting processes.

FEECO has continued to support the customer through spare parts, ongoing service work, and new equipment, acting as an extension of their on-site maintenance capabilities.

PROJECT SPECS

Customer:
Proprietary

Service Provided:

- New Equipment Installation
- Tire Grinding
- Laser Alignment
- Tire Mounting Supervision

Project Location:
USA

Industry:
Mining

Material:
Copper Ore